



HARM MINIMISATION AND CUSTOMER ENGAGEMENT

Are your Gaming policies and procedures in place?

Harm Minimisation & Customer Engagement are key aspects of any club that can impact your effectiveness. Barringtons will ensure that your venue is equipped with the skills and knowledge to manage your customer engagement, as well as understanding and implementing harm minimisation techniques.

- Deliver memorable service
- Reduce liabilities
- Implement self-exclusion
- Gaming compliance

Enable your floor staff to be equipped to:

- Implement your Loyalty program and policies
- Provide a memorable service experience to all customers
- Ensure compliance in gaming while dealing with difficult customers
- Confidently and competently manage and implement self-exclusion programs
- Understand and implement techniques to reduce liabilities for the club

Contact your Barringtons representative for a quote.

For more information please contact Be Trained by Barringtons on:
02 9899 0600

enquiries@barringtongroup.com.au
www.barringtongroup.com.au



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Be Trained by Barringtons RTO ID 91397
Date Reviewed: October 2023 Version: 1